

## Vision

To be universally admired & benchmarked as an organization for customer care, employee satisfaction, business operations of the highest integrity, social responsibility, and to forge an enduring and profitable relationship with stakeholders.

#### Mission

To be a value-based Communications Service Provider and Offer state-of-the-art customized services to subscribers.

## **Corporate Social Responsibility**

We imbibe in high standards of social and civic responsibility, as we firmly believe that we should contribute to the society in which we operate. We aim at providing the community our technologies and solutions to support them in their growth and development. We are deeply committed to the cause of "Enhance Learning through Collaboration". To achieve this, we understand that extending free child safe internet to primary schools, healthcare institutes and government or non-government establishments engaged in providing free services.

# **Quality Policy**

Our Quality Policies have the below underlying principles:

- Operating Framework Created with Focus on Reliable Service Delivery.
- Social Responsibility at a higher priority than business.
- Continuous improvisation based on market feedback.
- Ensure Economical, Scalable and Reliable Services to subscribers.
- Conducting ethical business.

#### Introduction

We are a pure play Internet Service Provider licensed to provide such services by the Department of Telecommunication, Government of India. We offer dedicated and shared internet access services to businesses and individuals. Our offerings and tariff policies are market driven and hence you can be assured that you will always enjoy highly competitive service offerings incorporating latest technologies whether we advertise or not.

Please do reach us if you feel that your requirement is not satisfied by our current offering and we will try all possible ways to invent some offering for you. We will continue our internal work on newer service delivery methods revolutionized techniques to improve on price and quality to give you both tangible and intangible experiences.

We are an Internet service company with a specific focus on Ultra broadband Internet with speeds starting at 40Mbps. We have the tested technology that can deliver wireless Internet at speeds of up to 800 Mbps.

Over two-decades of experience in wired and wireless systems and development of IP provisioning systems enables us to have a vendor independent approach to systems, allows us to greatly reduce the cost-of-service delivery, while allowing continued scope for innovation and improvisation.



We have strategic long term infrastructure sharing arrangements with major telecom infrastructure providers. This infrastructure is available at a half kilometre spread within urban areas, 2Kms spread in Semi-Urban Areas and 5Kms spread in rural areas. Our long-term infrastructure sharing arrangements support usage of tower, power and fiber termination facilities at more than 40000 potential locations across South India.

Our in-house technology systems and long-term infrastructure sharing arrangements enable us to roll out services rapidly while paving way to continuously improvise on fiber redundancy as opposed to competition. Our in-house planning, integration and deployment capability for Radio and Fiber enables us to achieve low costs of managed infrastructure.

Our provisioning system allows us to classify applications and application groups as different layers and allows us to differentially enable customized services to our subscribers. This gives us an exclusive edge over competition which has to invest in very expensive hardware and provisioning.

We are open minded to critique coupled with suggestions for improvement. Please be assured that all suggestions accepted for improvement will be rewarded by way of enhanced services